



LODGE UNIFORMS



KITCHEN UNIFORMS



DIRECT MANUFACTURERS OF LODGE & HOTEL UNIFORMS

**Your Name**

Ninette du Plessis

**Your Email**

[ninette@teremok.co.za](mailto:ninette@teremok.co.za)

**Please select your Sales Agent**

Stephie Vetter

**1. How did you learn about African Tusk Clothing initially?**

Previous Lodge Purchases

**2. Service & Ordering Process:**

**a. Did you feel the sales person understood your requirements?**

Yes

**b. Did the sales person have good product knowledge? ---**

Yes

**c. Were we able to meet all your needs?**

Yes

**d. Did the sales person get back to you with pricing promptly?**

Yes

**e. Was the ordering process easy for you?**

Yes

**f. Did you feel the communication with African Tusk during your ordering process met your expectations?**

Yes

**3) Delivery:**

**a. Were the garments delivered on time?**

Yes

**b. Were the boxes received in good condition?**

Yes

**c. Was the delivery note and invoice correct?**

Yes

**4) Quality:**

**a. Was the garment detail correct to your order?**

Yes

**b. Were you happy with the quality of the garments?**

Yes

**c. Were you happy with the sizing of the garments?**

Yes

**5) Follow Up:**

**a. Were you contacted by your sales person after delivery to confirm you were happy with the order?**

Yes

**b. Will you be placing future clothing orders with us?**

Yes

**Additional Comments:**

**6) Are there any additional garments or items that you are looking for now?**

Yes

**7) How would you rate your overall experience with us?**

Excellent

**Additional Comments:**

Always a pleasure dealing with Stephie . She always goes the extra mile