



LODGE UNIFORMS



KITCHEN UNIFORMS



DIRECT MANUFACTURERS OF LODGE & HOTEL UNIFORMS

Your Name

Sipho Gumede

Your Email

s.gumede@ru.ac.za

Please select your Sales Agent

Dean Byram

2. Service & Ordering Process:

a. Did you feel the sales person understood your requirements?

Yes

b. Did the sales person have good product knowledge? ---

Yes

c. Were we able to meet all your needs?

Yes

d. Did the sales person get back to you with pricing promptly?

Yes

e. Was the ordering process easy for you?

Yes

f. Did you feel the communication with African Tusk during your ordering process met your expectations?

Yes

3) Delivery:

a. Were the garments delivered on time?

Yes

b. Were the boxes received in good condition?

Yes

c. Was the delivery note and invoice correct?

Yes

4) Quality:

a. Was the garment detail correct to your order?

Yes

b. Were you happy with the quality of the garments?

Yes

c. Were you happy with the sizing of the garments?

Yes

5) Follow Up:

a. Were you contacted by your sales person after delivery to confirm you were happy with the order?

Yes

b. Will you be placing future clothing orders with us?

Yes

Additional Comments:

6) Are there any additional garments or items that you are looking for now?

Yes

7) How would you rate your overall experience with us?

Excellent

Additional Comments:

Hi Dean and team,
The service is excellent.